

FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATT. DOCKET NO. 4366-109	SERIAL NO. Not Yet Assigned
	APPLICANT FLOCKHART et al.	
	FILING DATE Herewith	GROUP ART

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROP.
/WD/	AA	6,614,903	9/2/03	Flockhart et al.	379	265.12	
	AB	5,563,920	5/13/03	Flockhart et al.	379	265.1	
	AC	6,535,601	3/18/03	Flockhart et al.	379	266.01	
	AD	6,463,346	10/8/02	Flockhart et al.	700	102	
	AE	6,453,038	9/17/02	McFarlane et al.	379	265.05	
	AE	6,366,668	4/2/02	Borst et al.	379	266.04	
	AG	6,295,353	9/25/01	Flockhart et al.	379	266	
	AH	6,192,122	2/20/01	Flockhart et al.	379	266	
	AI	6,173,053	1/9/01	Bogart et al.	379	266	
	AL	6,163,607	12/19/00	Bogart et al.	379	266	
	AE	6,088,441	7/11/00	Flockhart et al.	379	265	
	AL	6,084,731	5/16/00	Flockhart et al.	379	266	
	AM	6,049,547	4/11/00	Fisher et al.	370	412	
	AN	5,982,873	11/9/99	Flockhart et al.	379	265	
	AD	5,905,793	5/18/99	Flockhart et al.	379	266	
	AE	5,903,877	5/18/99	Berkowitz et al.	700	26	
	AD	5,828,747	10/27/98	Fisher et al.	379	309	
	AR	5,825,869	10/20/98	Brooks et al.			
✓	AS	5,754,639	5/19/98	Flockhart et al.	379	221	

EXAMINER	/William Deane Jr/	DATE CONSIDERED	10/12/2008
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.			

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/WD/	AT	5,740,238	4/14/98	Flockhart et al.	379	221	
	AU	5,684,872	11/4/97	Flockhart et al.	379	266	
	AV	5,506,898	4/9/96	Costantini et al.	379	266	
	AW	Pub. No. US 2003/0177231	9/18/03	Flockhart et al.	709	225	3/12/02
	AX	Pub. No. US 2003/0152212	8/14/03	Burok et al.	379	265.02	2/5/03
	AY	Pub. No. US 2003/0123642	7/3/03	Alvarado et al.	379	266.01	1/3/02
	AZ	Pub. No. US 2002/0181692	12/5/02	Flockhart et al.	379	265.02	6/5/01
↓	BA	Pub. No. US 2002/0118816	8/29/02	Flockhart et al.	379	265.12	1/9/01

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION	
							YES	NO

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

/WD/	BB	Avaya, Inc., Business Advocate Product Summary, available at http://www.avaya.com , downloaded on 2/15/03, Avaya, Inc. 2003
	BC	Avaya, Inc., Business Advocate Options, available at http://www.avaya.com , downloaded on 2/15/03, Avaya, Inc., 2003
↓	BD	Avaya, Inc., CentreVu Advocate, Release 9, User Guide, December 2000

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/WD/	BE	"Internet Protocol Addressing," available at http://samspade.org/dipdns.html , downloaded March 31, 2003
	BF	"Domain Name Services," available at http://www.pism.com/chapt09/chapt09.html , downloaded March 31, 2003
	BG	Bellsouth Corp., "Frequently Asked Questions - What is a registrar?," available at https://registration.bellsouth.net/NASApp/DNSWebUI/FAQ.jsp , downloaded March 31, 2003
	BH	Stevenson, Douglas, et al., "Name Resolution in Network and Systems Management Environments," available at http://netman.cit.buffalo.edu/Doc/DStevenson/NR-NMSE.html , downloaded March 31, 2003
	BI	Ahmed, Sarah, "A Scalable Byzantine Fault Tolerant Secure Domain Name System," thesis submitted to Massachusetts Institute of Technology, Department of Electrical Engineering and Computer Science, January 22, 2001
	BJ	Coles, Scott, "A Guide for Ensuring Service Quality In IP Voice Networks," Avaya, Inc., 2002
	BK	Avaya, Inc., "The Advantages of Load Balancing in the Multi-Call Center Enterprise," Avaya, Inc., 2002
	BL	Foster, Robin, et al., "Avaya Business Advocate and its Relationship to Multi-Site Load Balancing Applications," Avaya, Inc., March 2002
	BM	Chavez, David, et al., "Avaya MultiVantage Software: Adapting Proven Call Processing for the Transition to Converged IP Networks," Avaya, Inc., August 2002
	BN	Avaya, Inc., "Voice Over IP Via Virtual Private Networks: An Overview," Avaya, Inc., February 2001
	BO	Avaya, Inc., "Better Implementation of IP in Large Networks," Avaya, Inc. 2002

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